



EQUIPMENT LIMITED WARRANTY

Galaxy Group Inc. (Galaxy) offers one-year parts and labor warranty for Pegasus, Inoksan, Astra and Atlantic products to the original purchaser at the original site of delivery with proof of purchase of each product that is sold directly by Galaxy Group Inc. and/or through its approved suppliers only. Galaxy will repair or replace the warranted equipment, if Galaxy concludes that the item malfunctions due to a manufacturer's defect. The decision to repair or replace an item is at Galaxy's discretion. All warranty claims must be made directly to Galaxy using the contact information in this document. Galaxy will not be responsible for any costs incurred for services performed without prior consent from Galaxy. Galaxy will be responsible for normal labor charges incurred in the repair or replacement of a warranted product within 50 miles of an authorized service agency. Items that are located further than 50 miles need to be brought into the nearest service location. Time and expense charges for anything beyond that distance will be the responsibility of the owner. All labor will need to be performed during regular service hours. Any overtime premium will be charged to the owner. It is the responsibility of the owner to inspect and report any shipping damage claims, hidden or otherwise, promptly following delivery.

Covered Models:

This warranty covers Electric Ranges, Electric and Gas Gyro Machines, Electric Countertop Range, Electric Griddle, Electric Floor and Countertop Fryers, Electric and Gas Chicken Rotisseries, Electric and Gas Pizza Ovens, Refrigerated Display Cases, Walk-in Coolers (panels and doors) only.

Galaxy's warranty will not cover the following items:

- Any product which has not been used, maintained, or installed in accordance with the directions published in the appropriate owner's manual, including incorrect gas or electrical connection.
- Galaxy is not liable for any unit which has been mishandled, abused, misapplied, subjected to harsh chemicals, modified by unauthorized personnel, damaged by flood, fire, or other acts of nature, or which have an altered or missing serial number.
- Any labor charges incurred by delays, waiting time, or operating restrictions that hinder a service technician's ability to perform service.
- Replacement of items subject to normal wear Any loss of business or profits.
- Damage to equipment from misuse or abuse, such as improper cleaning, improper installation, neglect, accident, alteration, fire, theft, etc., will not be covered under warranty.

This policy applies only in the continental United States of America (except Hawaii and Alaska); any items located outside of U.S.A. are not covered under warranty.

The warranty on all items is nontransferable by any means.

If upon arrival and diagnostics a technician dispatched by Galaxy determines that the problem is not a warranty issue, it is the end user's responsibility to pay for the technician's time and possible repair.

To Make a Warranty Claim:

If you require service or parts for your product, please contact us for direct assistance. Our hours of operation are 9:00am-5:00pm EDT. Our phone number is 1.908.315.3222 and our e-mail is contact@GalaxyGroupCorp.com

Please have your model number, serial number, and proof of purchase ready before calling.

Please direct all correspondence to:

Galaxy Group Inc.
899 Newark Turnpike, Kearny, NJ 07032.
Tel: +1.908.315.3222
contact@GalaxyGroupCorp.com